

# the NACRC *Bulletin*

VOLUME 15 ISSUE 3 SUMMER 2011

## From the President

I am honored to have been elected as the president of your association for 2011-2012 and look forward to talking with as many of you as possible in the year ahead.



For those of you who have already renewed your membership in this vibrant organization, thank you. For those of you who haven't gotten to it yet, I urge you to invest in yourself and your professional education now.

NACRC exposes us to ideas and proven business practices in our functional specialties. Knowing what is happening all over the country makes us stand out and be heard in our states and in our regions. We learn ways to improve efficiencies in our offices every time we get together – whether face-to-face at conferences, ear-to-ear over the phone, or eye-to-eye via email and ListSers.

Across all spectrums we hear that people's favorite things about NACRC are the people, the networking and the education. We may be different, but we are so much alike. Regardless of where we are from and the different laws, rules and regulations we work under, we all have very much in common.

Your strong leadership team looks forward to working together on behalf of the entire membership. We want strong and impactful education and certification programs, while we explore ways to reach members who may not be able to travel to national conferences. Sharing knowledge, practical advice, and insight on legislative issues will make our jurisdictions more efficient and effective.

Invest in yourself through your membership and involvement with NACRC. You won't be sorry in the least!

*Carol Foglesong*  
Asst. Comptroller,  
Orange County, Fla.

NACRC President 2011-12



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## Our Members Say It Best!

The 2011-12 NACRC membership year has started and you may still have an important decision to make — should you renew your NACRC membership?

Whether it's the opportunities to network with other counties, the access to information relevant to your county office, or for the valuable professional development, we hope you will continue to make the investment in your profession and in NACRC.



"I'm a member of NACRC because it is important to know what is happening across the country and because of all the information that is shared and proposed. You can't sit in your own little box in your own little county and expect to move forward." -

**Ann Johnsrud, recorder,  
McKenzie County, N.D.**



"I'm a member of NACRC because of the value it gives in education, best practices and networking opportunities. My favorite thing about the association is the people: getting to know folks from around the country." -

**Richard Maughan,  
recorder, Davis  
County, Utah**

## A Recorder's View – The 2011 NACRC Annual Conference

*Diane Battiato, CPO, register of deeds, Douglas County, Neb.*

This year's annual conference was very enlightening. We covered everything from soup to nuts – well, really everything from drugs in the workplace to governing in a 24/7 world, and most everything in-between – centralized lien processing, records management, microfilm collections, archival backup and disaster recovery, as well as the role of the recorder.

The speakers were informative and entertaining. Sometimes just keeping the audience's attention (especially after lunch) is quite a task, but each speaker seemed to do just that – keep our attention. The good recorder (Tony Vigliotti) vs. rogue recorder (myself) bantered over a variety of recording issues during the Lands Records Roundtable session. The result was an energizing exchange of ideas and opinions among session attendees.

I hope to see you at the next conference where we can continue to explore the issues and concerns with which we, as recorders, must deal on a regular basis.



The Land Records Interest Group meets to discuss details for the *Good Recorder vs. The Rogue Recorder*.



**DIGITAL  
Reel™**

## Vendor Spotlight

Digital Reel, offered by BMI, is a complete microfilm conversion solution. BMI will convert your microfilm to virtual, digital microfilm rolls at our secure facility (on-site option also available). Digital Reel creates a digital replica of your original microfilm or microfiche; the entire roll is digitally converted. Digital Reel includes an application that emulates microfilm retrieval from a

reader printer. Users retrieve virtual microfilm rolls from a PC workstation, avoiding the hassles that come with physical microfilm and legacy reader printers. Digital Reel is available as an on premise application and a hosted service. With the hosted option, BMI stores your digital records at our data center; users log into the Internet and access images from Digital Reel.

Digital Reel is unique to the industry in the following ways:

- **AFFORDABLE PRICE:** 50% less than standard microfilm conversion methods.
- **CONVERSION ACCURACY:** the entire roll or microfiche is converted, digitally preserving your film exactly as it appeared in its physical state.
- **ADJUSTABLE GRAYSCALE IMAGE QUALITY:** Users can optimize tough-to-read images.

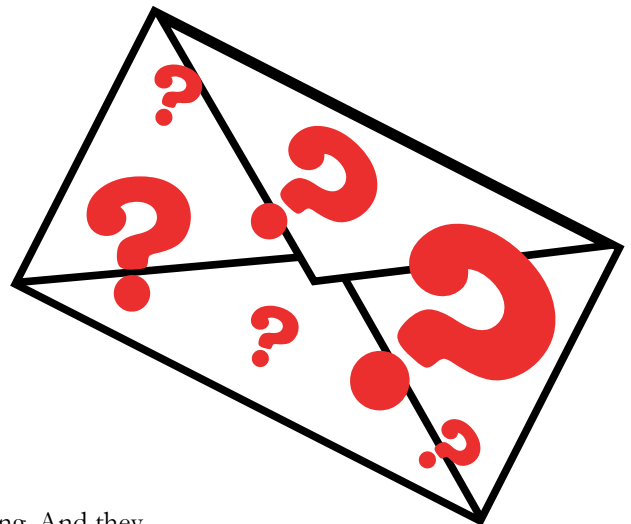
Contact BMI at [www.bmiimaging.com](http://www.bmiimaging.com).

## Are You Waiting Too Long to Communicate a Change?

If there is big change happening in your organization, you need to start communicating now. Do not wait until you're exactly sure of every detail before sharing what you know with your team. The rumor mill is turbocharged by email these days. By the time you get around to crossing every "t" and dotting every "i," your team will be awash with rumors. (And don't forget: In business, there's no such thing as a good rumor; when employees fill in the blanks, they fill them in with bad news.)

It's okay to communicate half the picture, if that's all you know. Say to your employees: "Here's what I know now. It's not complete, and it may change tomorrow, but I want to keep you in the loop."

Employees are adults. They understand that you may not know everything. And they can handle some uncertainty. But when big change is sweeping the company and they are hearing nothing from their supervisor, that's when they start to question your credibility and your authority.



## NACRC Members Honored as Certified Public Officials

Five public officials were honored for earning their Certified Public Official (CPO) designation or recertifying as a CPO at the NACRC Annual Conference in Portland, Ore.

**Sheila Dalen**, recorder, Ward County, N.D. , was honored as a Certified Public Official in Land Records.

The following individuals recertified:

**Diane Battiato**, register of deeds, Douglas County, Neb. - Land Records

**John A. Cunningham**, clerk, Kane County, Ill. - Election Administration

**Barbara Jacob-Tucker**, council secretary, St. Charles Parish, La. - Clerk to Board

**Mark Monacelli**, recorder, St. Louis County, Minn. - Land Records.

Created in 1987, NACRC's Certified Public Official program provides members with recognition for acquiring professional credentials while promoting educational standards. Members of NACRC are the nation's professional administrators of county elections, court systems, land records, clerks to board and records managers. The program was designed with oversight by a university and with the dedicated leadership of several NACRC officials. There are currently 17 Certified Public Officials nationwide.

NACRC Past President and Certification Committee Chair Kathi L. Guay said, "It was a real honor for me to present the CPO award to these individuals. I have been privileged to know each of them for a number of years. They have all demonstrated an on-going commitment to continuing education and a desire to gain knowledge and share ideas that benefit their home jurisdictions."

For more information on the CPO program, visit the NACRC website under the Join tab/Certified Public Officials Program.



When is the right time to think about replacing your Records Management software?

### This seems to be the right time.

Many of Manatron's people who design and develop our software have worked in local government offices and they understand the pressures of working in a government environment.

They realize the need for robust functionality and ease of use needed to complete taxpayer transactions.

Since 1969 Manatron has been providing its 1500+ customers with the power to manage over 45 million parcels.

For more information, visit us today at [www.manatron.com](http://www.manatron.com), or call us at 866.471.2900.

**MANATRON**  
The power to manage well.

## Did You Know?

### NACRC was one of the founding associations of PRIA's Property Records Education Partners (PREP)

*Carolyn Ableman, PREP Coordinator*



The PREP program began back in 2002 and is still going strong! Thanks to the vision within the founding members, NACRC, American Land Title Association, American Escrow Association and IACREOT, PREP has managed to maintain over 27 states where there are 37+ PREP Chapters. PREP focuses on what is happening **LOCALLY** - so the national associations can get feedback directly from the grass roots. And just as PRIA does nationally, PREP brings together local government and business partners involved with real property records issues. At any level, it's the only lasting way things improve - hearing both sides and working towards common ground.

Here's what some elected officials and PREP attendees have to say:

**"PREP and PRIA are wonderful organizations to work with. The PREP meetings have helped us to create a much more favorable working relationship between all the industry players."** - *Pam Hameister, recorder, Olmsted County, Minn.*

**"I am grateful to PREP for keeping the auditors and recording officials in the state (Wash.) so well informed about national issues. When we looked at proposing/writing new legislation about MERS we used the many blog posts and articles in the PREP Newsletter to inform us and help us stay current with the issues."** - *Thad Duwall, auditor, Douglas County, Wash.*

PREP Chapters can do so much good – from creating legislation that actually “works” to changing business processes that are created by the partners together. By having PREP Chapters, participants benefit by reducing document rejections, by having good local contacts to talk to, and by staying educated in the hot topics such as eRecording and Mortgage Fraud, to name a few.

PRIA sponsors PREP so that we can keep communicating effectively! We have a bi-weekly PREP Newsletter (“Working Together”), a PREP LinkedIn site and a PREP Blog that both post articles of interest, chapter meeting minutes and industry news releases, so we can stay current and connected.

On the PRIA website, check out the map of your area and see if you have a PREP Chapter you can attend. There are no fees or dues to be a part of a PREP Chapter, but we hope you'll want to be members of PRIA; we need you at the table nationally as well as locally. And if you don't see a chapter near you, please consider starting your own chapter – we'll help you every step of the way.

## Update from the Legislative Committee

*Larry Burtness, CPO, chief deputy recorder, Washoe County, Nev. and NACRC Legislative Committee chair*

The legislative hopper is heating up again, both at the state level as well as the federal level.

Reintroduced on July 6, 2011, the “Transparency and Security in Mortgage Registration Act of 2011” is in the House as HR2425. This bill includes a directive to HUD to study the impact of the lack of electronic records and uniform standards in local land title recordation systems, the oversight role of the federal government in the transfer and recordation of land titles, and the feasibility of creating a federal land title recordation system.

Another bill of interest is the “Tax Lien Simplification Act,” introduced on July 20, 2011. This bill would direct the Secretary of the Treasury to establish and maintain a federal tax lien registry system, in lieu of filing tax liens in local jurisdictions.

Both of these bills are available for viewing on the NACRC website under the Engage tab/Legislative Issues.

## **Kathy Burke Receives Linda S. Carter Award for Excellence in Government**

The Linda S. Carter Award for Excellence in Government was presented to Washoe County, Nev., recorder Kathy Burke, at the NACRC Annual Conference on July 16 in Portland, Ore.

The Linda S. Carter Award for Excellence in Government was established by NACRC in 2000 and named for a vibrant and energetic member who was serving as NACRC's 2nd Vice President at the time of her death on August 28, 2000. People like Carter provide the strength of the organization; this award recognizes that type of service.

Burke is a proven leader at the local, state and national level. She is currently serving as NACRC's 1st Vice President and is chair of the Program Committee. She has been dedicated to NACRC for many years - providing leadership, generating ideas, fostering discussion and representing the association as a speaker at other industry conferences. Burke is also an active leader in two state organizations and is engaged in a variety of organizations within her community.

Having worked in the county recorder's office since 1985, Burke was elected as county recorder in 1998. She is always looking for ways to improve the functionality of the office, and utilizes ingenuity, technology and determination to bolster work quality and enhance customer service. Since Burke was elected, her office operations have changed drastically – moving from hand-stamping all documents to offering data and images to the public on the Internet and now more than half of all recordings are accomplished electronically.

Burke interacts daily with staff, members of the public and professional associates. She has been said to lead by example, arriving early each day at work and being one of the last to leave at the end of the day. Carol Foglesong, NACRC President, said, "Kathy is one of those busy people to whom you turn when something needs to get done right the first time and on time. Her professionalism, combined with her sense of humor, ensures that insights and knowledge are shared among the national community."



2011 Linda S. Carter Award for Excellence in Government recipient Kathryn L. Burke, recorder, Washoe County, Nev.

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## **Disaster Preparedness: An Imperative for Good Governance**

The Property Records Industry Association (PRIA) continues to work on the white paper *Disaster Preparedness: An Imperative for Good Governance*. The first chapter of this paper, Asset Management was adopted in July 2009. Source Document Microfilming, the second chapter, was added in April 2011. The third chapter, Business Continuity Plan, is currently being drafted.

The Source Document Microfilming session at the NACRC Annual Conference touched on a variety of topics from source document and digital microfilming, to permanent records concerns and media migration. The value of utilizing PRIA standards and best practices was also reviewed, as well as discussion about the risks of not using microfilm as the permanent records. While electronic images can, and are, being used as permanent records, a planned media migration is an important part of the business process.

The presentation is available on the NACRC website under the Attend tab/Presentations.

## Ann Johnsrud Honored as NACRC Public Official of the Year

The Public Official of the Year Award was presented to McKenzie County, N.D. Recorder Ann Johnsrud, at the NACRC Annual Conference on July 16 in Portland, Ore.

Each year, the Public Official of the Year Award honors a person that has exemplified leadership, ingenuity and excellence in his or her office. Excellence in government is a challenge in our ever-changing world. Delivering top quality service during good times is easy; only those with long-term vision are able to continue to deliver quality service in bad times.

Johnsrud received this award because of her dedication on a local, state and national level. She goes above and beyond and does whatever it takes to get her job done and done right. She stays abreast of the current technology and is always seeking ways to improve service, which pays off for her county, its residents and the state by saving both time and money. In a very active county, having digitized documents and simplified processes are the only way the office could keep pace with the demand to view, copy and study the documents.

A leader among peers, Johnsrud always uses a reasoned and professional approach with colleagues and policy-makers and has been described as fiscally responsible and accountable. The legislature has always been her passion; Johnsrud testifies at many hearings and has been at the forefront of building numerous coalitions.

Johnsrud has shown long-term dedication to her state county recorder's association, serving on the board for eight years - working the way through the ranks to president, and implementing many new ideas along the way. She is still active with committees and typically raises over a thousand dollars each year for the state association's scholarship fund. She is also an asset to NACRC, attending conferences, contributing to discussion, and currently serving as a State Coordinator and working towards her Certified Public Official (CPO) designation in Land Records.

Johnsrud worked on the team to form the North Dakota Recorders Information Network and was instrumental in its organization and implementation. With her dedication and commitment she helped make the dream a reality.

"Ann has always gone above and beyond whatever it takes to get the job done and done right. She is a great county employee and truly exemplifies outstanding public service in her work," said Ron Ness, president, North Dakota Petroleum Council.



Sheila Dalen presents Public Official of the Year Award to Ann Johnsrud.

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## NACRC Announces New Advertising Opportunities

Want your advertising to reach the widest possible audience of recorders, court clerks and election officials? NACRC can make that easy for you! In addition to the current website, and printed newsletter and directory advertising options, the association is now offering ad spots in the monthly eNews for **as little as \$50**. Ads can include your logo or an image and will have a live link to the web page of your choice.

Make your advertising dollars count. If you opt to advertise in two categories, take 5% off the total, in three categories, take 10% off, and if you advertise in all four categories, take 15% off the total!

Check out the pricing information or fill out an advertising contract on the NACRC website under the Join tab/Advertising Options. Contact the NACRC office at 919.459.2080 or [info@nacrc.org](mailto:info@nacrc.org) if you have questions.

## NACRC Announces 2011-12 Board of Directors

The 2011-12 officers and directors were sworn in to the NACRC board at the Awards & Installation Banquet at the 2011 Annual Conference.

The following were elected:

**President:** Carol Foglesong, assistant comptroller, Orange County, Fla.

**First Vice President:** Kathryn Burke, recorder, Washoe County, Nev.

**Second Vice President:** Jack Arrowsmith, clerk and recorder, Douglas County, Colo.

**Third Vice President:** Richard Maughan, recorder, Davis County, Utah

**Secretary:** Neal Kelley, registrar of voters, Orange County, Calif.

**Directors:** Joseph Camposeo, town clerk, Manchester, Conn.; Arthur Johnston, chancery clerk, Madison County, Miss.; and Joy Streater, county clerk, Comal County, Texas

Norman Johnson, clerk/auditor, San Juan County, Utah, will continue his two-year term as treasurer. Patty O'Connor, director of taxpayer services, Blue Earth County, Minn., will continue her two-year term as National Association of Counties (NACo) representative.

Continuing to serve as directors are: Jay Bennett, chief deputy clerk, Kane County, Ill.; Larry Burtness, chief deputy recorder, Washoe County, Nev.; Beth Duncan, executive assistant/chief administrator, Marion County, Ind.; Barbara Frerichs-Mendoza, chief deputy recorder, Maricopa County, Ariz.; Marilyn Gillette, clerk, Tooele County, Utah; Larry Swales, chancery clerk, Rankin County, Miss.; Larry Todd, recorder of deeds, Washington, D.C.; and Earlene Wilson, county clerk, Tulsa County, Okla.

Be sure to check out the board profiles on the NACRC website under the About Us tab/Board of Directors.



NACRC President Carol Foglesong swears in the 2011-12 officers.

## NACRC Members Share Their Best Practices

All four NACRC Interest Groups presented Best Practices Awards at the 2011 NACRC Annual Conference in Portland, Ore.

The NACRC Best Practices Award is a unique opportunity for NACRC members to receive special recognition in honor of their unique achievements and Best Practices in their respective fields.

The recipients of the 2011 awards are:

### **Court Administration/Clerk to Board:**

County Registrar-Recorder/County Clerk's Office - Los Angeles County, Calif., for "Business Filing and Registration (BF&R) Kiosk"

**Election Administration:** County Clerk's Office, Harris County, Texas, for "From Blaze to Glory: Recovering from a Major Disaster by Creating a Hybrid Election Plan Based on In-Place Approved Voting Systems – The Harris County 2010 Election"

**Land Records:** County Recorder's Office – Maricopa County, Ariz., for "Maricopa County Recorder's Interactive Recording Kiosk"

**Records Management:** County Registrar-Recorder/County Clerk's Office - Los Angeles County, Calif., for "Recorder Mail Processing"

Says NACRC President Carol Foglesong, "One of the best ways to move our professional standards forward is by developing information and practices that we can all share and implement in our jurisdictions. I applaud this year's winners for their innovation."

Each of these Best Practices can be found on the NACRC website under the Honors tab/Best Practices.

# *Welcome* NEW MEMBERS!

(since April 2011)

## Regular Members:

**Denise Anderson**, auditor/treasurer,  
Wabasha County, Minn.

**Deborah Beatty**, recorder, Nye County, Nev.

**Frank Borne**, deputy clerk, Jefferson Parish, La.

**Kay Braget**, clerk/recorder, Pembina County, N.D.

**Jen Chapman**, county recorder, Storey County, Nev.

**Sheilah Crider**, county auditor, Island County, Wash.

**Cathy Darling Allen**, clerk/registrar of voters,  
Shasta County, Calif.

**Pam Flitter**, zoning administrator, Martin County, Minn.

**Margaret Harley**, elections specialist lead,  
Anne Arundel County Board of Elections, Md.

**Willard Helander**, county clerk, Lake County, Ill.

**Todd Hopkins**, commission clerk, Caddo County, La.

**Jerry Houghton**, county recorder, Tooele County, Utah

**Lois Huitink**, county auditor, Sioux County, Iowa

**Lisa Jacobsen**, recorder, Steele County, N.D.

**Susan Kiepke**, county auditor, Davison County, S.D.

**Jill LaVine**, registrar of voters, Sacramento County, Calif.

**Jennifer Lindenzweig**, county clerk, Hunt County, TX

**Teresa Markham**, recorder, Union County, Ohio

**Rebecca Mathiesen**, register of deeds, Lincoln County, S.D.

**Pam McFadden**, town clerk, Town of Dummerston, Vt.

**Timothy Nanney**, register of deeds, Greenville County, S.C.

**Donna Neeley**, county clerk, Taney County, Mo.

**Barbara Nielsen**, clerk, Douglas County, Ore.

**Mary Rakers**, clerk/recorder, Clinton County, Ill.

**Angela Shelton**, recorder, Madison County, Ind.

**Ray Stegman**, director, Kiowa County Emergency  
Management, Kan.

**Nicki Thompson**, registrar, Bureau of Conveyances,  
Hawaii

**Dan Whitman**, county assessor, Martin County, Minn.

## Associate Members:

**Donna Allred**, chief deputy clerk/recorder,  
Sacramento County, Calif.

**Al Davidson**, deputy of elections, Arapahoe County, Colo.

**Mary Deitz**, asst. register of deeds, Durham County, N.C.

**Carol Engels**, office manager, Douglas County, Ore.

**Kelly Farmer**, recorder manager, State of Alaska

**Patricia Hitt**, chief deputy clerk, Douglas County, Ore.

**Barbara Johnson**, chief deputy, Wayne County, Mich.

**Paula Kelsey**, recorder manager, State of Alaska

**Louise Martinez**, chief deputy clerk/recorder,  
Sacramento County, Calif.

**Crystal Parramore**, official records coordinator, Orange  
County Comptroller, Fla.

**Christie Willis**, official records coordinator, Orange  
County Comptroller, Fla.

## Corporate Members:

**Mike Aufranc**, BMI Digital Reel, Sacramento, Calif.

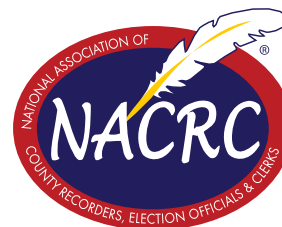
**Kevin Cook**, President, CSI - Computer Systems, Inc.,  
Fishers, Ind.

**Jerry Davis**, Marketing Director, CTS LanguageLink,  
Vancouver, Wash.

**David Doty**, Business Development Executive, Fidelity  
National Technology Imaging (FNTI), San Jose, Calif.

**John Magoon**, University Products Inc., Holyoke, Mass

**Joseph Wilson**, Casto-Harris Inc., Spencer, W.V.



## *A special thanks to those who referred new members this quarter:*

**Jeff Aitken**  
**Liz Beck**  
**Diana Bradrick**  
**Sheila Dalen**  
**Paula Feucht**

**Carol Foglesong (3)**  
**Marilyn Gillette**  
**Ronald Houseman**  
**Neal Kelley**  
**Craig Kramer (2)**

**John McGauley**  
**Kay Wrucke (2)**  
**Deb Young**  
**Bernard J. Youngblood**

## State Coordinators – The Invaluable Links Between State Associations and NACRC

The NACRC State Coordinator program was established to provide a more consistent and detailed flow of valuable information from each state covering such matters as legislation and the use of new technologies. NACRC membership and conference information is also readily available through each state coordinator.

### 2011-12 STATE COORDINATORS:

- ALASKA - Vicky Backus, state recorder, State of Alaska
- ALABAMA - Mary Perry, recording clerk, Macon County
- ARKANSAS - Ann Nicholas, county clerk, Voter Registrar, Miller County
- ARIZONA - Barbara Frerichs-Mendoza, chief deputy recorder, Maricopa County
- CALIFORNIA - Cathy Darling Allen, clerk/registrar of voters, Shasta County & Jill LaVine, registrar of voters, Sacramento County
- COLORADO - Hilary Hall, clerk & recorder, Boulder County
- CONNECTICUT - Joe Camposeo, town clerk, Manchester
- DISTRICT OF COLUMBIA - Larry Todd, register of deeds, Washington, DC
- HAWAII - Nicki Thompson, registrar, Bureau of Conveyances
- ILLINOIS - Patricia Lyan, county clerk/recorder, Crawford County
- INDIANA - Julie Voorhies, recorder, Marion County
- IOWA - Kristin Colby, recorder, Winnebago County
- LOUISIANA - Barbara Jacob-Tucker, council secretary, St. Charles Parish
- MICHIGAN - Joyce Watts, clerk/register of deeds, Allegan County
- MISSISSIPPI - Larry Swales, chancery clerk, Rankin County
- NEBRASKA - Sandra Stelling, clerk/elections/recording, Jefferson County
- NEW HAMPSHIRE - Kathi Guay, register of deeds, Merrimack County
- NEW MEXICO - Maggie Oliver, county clerk, Bernalillo County
- NEW YORK - Annette Hill, assistant commissioner - city register, New York
- NORTH CAROLINA - Mary Deitz, assistant register of deeds, Durham County
- NORTH DAKOTA - Ann Johnsrud, recorder, McKenzie County
- OHIO - Judy Nedwick, recorder, Lorain County
- OKLAHOMA - Pat Key, chief deputy, Tulsa County & Tammy Malone, county clerk, Craig County
- SOUTH DAKOTA - Debra Young, register of deeds, Davison County
- TENNESSEE - Kim LeGate, chief deputy, Davidson County
- TEXAS - Joy Streater, county clerk, Comal County
- UTAH - Ricky Hatch, clerk/auditor, Weber County
- VIRGINIA - Gary Clemens, clerk of the circuit court, Loudoun County
- WASHINGTON - Julie Anderson, auditor, Pierce County
- WEST VIRGINIA - Carey Blaney, county clerk, Monongalia County
- WYOMING - Julie Freese, clerk, Fremont County

If you notice that your state is not listed above, please consider representing your state as a NACRC State Coordinator. Even if you are unable to serve as a State Coordinator, you can still help out. If there are no conference details listed under your state, please send the information to [info@nacrc.org](mailto:info@nacrc.org).

*Thank you*  
to the  
**NACRC 2011 Annual  
Conference Sponsors:**

### PLATINUM LEVEL

**Manatron Inc.** – Saturday  
Evening Awards Banquet

### SILVER LEVEL

**Tyler Technologies** –  
Friday PM Break, Laptop Kiosk,  
Lanyards

### BRONZE LEVEL

**Fidlar Technologies** –  
New Member/ State Coordinator  
Luncheon

**National Notary Association** –  
General Session

**Simplifile** –  
Saturday AM Coffee Break

**San Juan County, Utah** –  
General Session

**Utah Counties Insurance Pool** –  
General Session

### AND VENDORS:

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eRecording Partners Network  
hal Systems Corporation  
Helion Software  
Manatron Inc.  
PFA Inc.  
PropertyInfo Corporation  
RedVision Systems  
Simplifile  
SouthTech Systems  
TriMin Government Solutions  
Tyler Technologies  
US Imaging, Inc.

## 2011-12 NACRC BOARD OF DIRECTORS

### EXECUTIVE BOARD

#### President

Carol Foglesong  
Assistant Comptroller  
Orange County Comptroller's Office  
P. O. Box 38  
Orlando, FL 32802  
407.836.5982  
407.836.5599 (f)  
[carol.foglesong@occompt.com](mailto:carol.foglesong@occompt.com)

#### 1st Vice President

Kathryn Burke  
Recorder  
Washoe County  
P.O. Box 11130  
Reno, NV 89520  
775.328.3661  
775.325.8010 (f)  
[kburke@washoecounty.us](mailto:kburke@washoecounty.us)

#### 2nd Vice President

Jack Arrowsmith  
Clerk & Recorder  
Douglas County  
P.O. Box 1360  
Castle Rock, CO 80104  
303.660.7324  
303.814.2750 (f)  
[jarrowsm@douglas.co.us](mailto:jarrowsm@douglas.co.us)

#### 3rd Vice President

Richard Maughan  
Recorder  
Davis County  
P.O. Box 618  
Farmington, UT 84025  
801.451.3225  
801.451.3141 (f)  
[rmaughan@co.davis.ut.us](mailto:rmaughan@co.davis.ut.us)

#### Secretary

Neal Kelley  
Registrar of Voters  
Orange County  
P.O. Box 11298  
Santa Ana, CA 92711  
714.567.7620  
714.567.7627 (f)  
[neal.kelley@rov.ocgov.com](mailto:neal.kelley@rov.ocgov.com)

#### Treasurer

Norman Johnson  
Clerk/Auditor  
San Juan County  
P.O. Box 338  
Monticello, UT 84535  
435.587.3223  
435.587.2425 (f)  
[njohnson@sanjuancounty.org](mailto:njohnson@sanjuancounty.org)

### DIRECTORS

Elizabeth Duncan (2012)  
Executive Assistant/  
Chief Administrator  
Marion County  
200 E. Washington St., Ste. 721  
Indianapolis, IN 46204  
317.327.3925  
317.327.3942 (f)  
[eduncan@indy.gov](mailto:eduncan@indy.gov)

Marilyn Gillette (2012)  
Clerk  
Tooele County  
47 S. Main  
Tooele, UT 84074  
435.843.3140  
435.882.7317 (f)  
[mgillette@co.tooele.ut.us](mailto:mgillette@co.tooele.ut.us)

Larry Todd (2012)  
Recorder of Deeds  
Washington, D.C.  
1101 4th St. SW  
Washington, DC 20001  
202.442.8607  
202.727.9629 (f)  
[larry.todd@dc.gov](mailto:larry.todd@dc.gov)

Jay Bennett (2013)  
Chief Deputy Clerk  
Kane County  
P.O. Box 70  
Geneva, IL 60143  
630.232.5966  
630.208.8112 (f)  
[bennettjay@co.kane.il.us](mailto:bennettjay@co.kane.il.us)

Larry Burtness (2013)  
Chief Deputy Recorder  
Washoe County  
P.O. Box 11130  
Reno, NV 89520  
775.328.3661  
775.325.8010 (f)  
[lburtness@washoecounty.us](mailto:lburtness@washoecounty.us)

Barbara Frerichs-Mendoza (2013)  
Chief Deputy Recorder  
Maricopa County  
111 S. 3rd Avenue  
Phoenix, AZ 85003  
602.506.3628  
602.506.4050 (f)  
[bfrerichs@risc.maricopa.gov](mailto:bfrerichs@risc.maricopa.gov)

Larry Swales (2013)  
Chancery Clerk  
Rankin County  
P.O. Box 700  
Brandon, MS 39043  
601.825.1469  
601.824.7116 (f)  
[lswales@rankincounty.org](mailto:lswales@rankincounty.org)

Earlene Wilson (2013)  
County Clerk  
Tulsa County  
500 S. Denver Room 121  
Tulsa, OK 74103  
918.596.5851  
918.596.5865 (f)  
[ewilson@tulsacounty.org](mailto:ewilson@tulsacounty.org)

Joseph Camposeo (2014)  
Town Clerk  
Manchester  
41 Center St.  
Manchester, CT 06040  
860.647.3037  
860.647.3029 (f)  
[jcamposeo@manchesterct.gov](mailto:jcamposeo@manchesterct.gov)

Arthur Johnston (2014)  
Chancery Clerk  
Madison County  
P.O. Box 404  
146 West Center St.  
Canton, MS 39046  
601.855.5526  
601.855.5759 (f)  
[johnston@madison-co.com](mailto:johnston@madison-co.com)

Joy Streater (2014)  
County Clerk  
Comal County  
150 N. Seguin Ste. 101  
New Braunfels, TX 78130  
830.221.1234  
830.620.3410 (f)  
[cckajs@co.comal.tx.us](mailto:cckajs@co.comal.tx.us)

### NACO REPRESENTATIVE

Patty O'Connor (2012)  
Director Taxpayer Services  
Blue Earth County  
P.O. Box 3567  
Mankato, MN 56002  
507.304.4300  
507.304.4075 (f)  
[patty.oconnor@co.blue-earth.mn.us](mailto:patty.oconnor@co.blue-earth.mn.us)

### PAST PRESIDENTS

Jack Cunningham  
Clerk  
Kane County  
719 Batavia Bldg. B  
Geneva, IL 60134  
630.232.5999  
630.208.8112 (f)  
[cunninghamjohn@co.kane.il.us](mailto:cunninghamjohn@co.kane.il.us)

Kay Wrucke  
Recorder  
Martin County  
P.O. Box 785  
Fairmont, MN 56031  
507.238.3202  
507.235.8537 (f)  
[kay.wrucke@co.martin.mn.us](mailto:kay.wrucke@co.martin.mn.us)

Kathi Guay  
Register of Deeds  
Merrimack County  
P. O. Box 248  
Concord, NH 03302  
603.228.0101  
603.226.0868 (f)  
[klguay@gmail.com](mailto:klguay@gmail.com)

Sue Baldwin  
Director of Records  
Broward County  
115 S. Andrews Ave. Room 120  
Ft. Lauderdale, FL 33301  
954.357.7271  
954.357.5573 (f)  
[sbaldwin@broward.org](mailto:sbaldwin@broward.org)

David Orr  
Clerk  
Cook County  
69 W. Washington Fifth Floor  
Chicago, IL 60602  
312.603.0996  
312.603.9788 (f)  
[clerk.david@cookcountyil.gov](mailto:clerk.david@cookcountyil.gov)

Mark Monacelli  
Recorder  
St. Louis County  
P.O. Box 157  
Duluth, MN 55801-0157  
218.726.2675  
218.725.5052 (f)  
[monacellim@co.st-louis.mn.us](mailto:monacellim@co.st-louis.mn.us)

John Frey  
Circuit Court Clerk  
Fairfax County  
4110 Chain Bridge Road  
Fairfax, VA 22030  
703.246.2770  
703.273.6564 (f)  
[john.frey@co.fairfax.va.us](mailto:john.frey@co.fairfax.va.us)

Duane Smith  
Clerk  
Minidoka County  
P.O. Box 368  
Rupert, ID 83350  
208.436.7111  
208.436.0737 (f)  
[duane.smith@co.minidoka.id.us](mailto:duane.smith@co.minidoka.id.us)

### STAFF

Whitney Bertram  
Executive Director  
IMI Association Executives Inc.  
2501 Aerial Center Pkwy. Ste. 103  
Morrisville, NC 27560  
919.459.2080  
919.459.2075 (f)  
[info@nacrc.org](mailto:info@nacrc.org)

NACRC  
2501 Aerial Center Parkway, Suite 103  
Morrisville, NC 27560

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## *Mark Your Calendar*

**Sept. 27-28, 2011**

***Fall Board Meeting, San Antonio, Texas***

**March 3-4, 2012**

***Legislative Conference, Washington, D.C.***

**July 12-15, 2012**

***Annual Conference, Pittsburgh, Pa.***